



SYSTEM REQUIREMENTS

2022 - 2023

COMPATIBLE DEVICES & BROWSERS

- ✓ Android via Chrome
- ✓ iPad (iOS 12.5+) via Safari
- ✓ Mac (macOS 10.15+) via Chrome (v90+)
- ✓ PC with Windows via Chrome (v10+)
- ✓ Chromebook via Chrome (v90+)

LIGHTSAIL SUPPORT TEAM

- ☎ (866) 876-7323
- ✉ support@lightsailed.com
- 📄 lightsailed.com/faq

LOG ON TO LIGHTSAIL

(Teachers/Students/Administrators)

- 👤 lightsailed.com/school

GENERAL RECOMMENDATIONS

- ! For the optimal experience, we recommend that you keep your browsers updated to the latest stable version. For Chromebook: LightSail requires at least 20 mb available storage on the device.

INTERNET SPEED

- 📶 We recommend that each student has more than 5 mb download speed on their device. If the speed is lower than a 5 mb download, LightSail will not function optimally.

AD BLOCKERS, FILTERS, & ALLOWLIST

Contact your IT/Tech Department for support completing the following tasks as needed.

Ad Blockers and Filters can prevent LightSail from working properly. Your IT/Tech Department can identify if these are in place and any issues that these may cause.

Please allowlist the following:

Ssl.gstatic.com:443	*.google.com
Salesiq.zoho.com	*.servicebus.windows.net
Googleapis.com	Bam.nr-data.net
Lightsailed.com:443	*.Btol.com
*.ls-api.com	api.boclips.com



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